

## Record of Officer's Decision

### The Openness of Local Government Bodies Regulations 2014 and the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

<b>Date of Decision:</b>	21 October 2023
<b>Decision Maker (Officer):</b>	John Higgins Head of Digital & Assurance Service  And Matthew Wicks, Senior Housing Manager
<b>Authority for Delegated Decision (Cabinet/Committee Decision or Scheme of Delegation – provide reference):</b>	Part 3, Schedule 3 – Delegation of Executive Functions delegated to Officers paragraph 4.4 (1) <i>With the exception of the matters which the Leader of the Council has determined are to be discharged by the Cabinet or individual Portfolio Holders, as detailed in the Cabinet Scheme of Delegation, the Chief Executive and the Corporate Directors have delegated authority to discharge all executive functions within their respective service areas as set out in Article 12, having authority to act on all such matters. The Chief Executive shall determine from time to time what the service responsibilities of the Deputy Chief Executive and each Corporate Director and Head of Service shall be.</i>  <i>(2). The delegation of powers to officers is underpinned by the principle and culture of consultation and liaison with Members, as appropriate and the ability for officers to refer matters to the relevant decision maker i.e. individual Portfolio Holder or a meeting of the full Cabinet, where it is felt that this is appropriate due to the nature of an issue</i>
<b>Identify which Portfolio Holder(s)/Committee Chairman consulted?</b>	Ongoing consultation with the Corporate Director – Operations and Delivery and the Cabinet Portfolio Holder for Housing & Planning.
<b>Ward Member(s) consulted?</b>	N/A
<b>Is it a Key Decision?</b>	No
<b>Is it subject to call-in?</b>	No

<p><b>Decision Made:</b></p>	<p>Officer decision to add the newly built Honeycroft Sheltered Accommodation properties into the existing corporate network management contract with Intergence Systems Limited.</p> <p>The 3 year GCloud13 Lot 1 framework contract will terminate on 30 November 2026 or can be extended to co-terminate with the existing corporate Network Managed contract on 25 February 2027.</p> <p>The contract value of for this contract addendum is an additional:</p> <ul style="list-style-type: none"> <li>• £2,810 + VAT one off cost for install of Fortinet 40F Firewall, Forti-Extender for 4/5G Backup Equipment for Network Resilience including hardware installation and onboarding.</li> <li>• £862.65 per month for the Managed Service charge including monitoring licenses, service support, 4/5G Monthly SIM charges, Non contented broadband connectivity – FTTP (Fibre to the Premises) – 200Mbps.</li> </ul> <p>Our sheltered accommodation premises housing some of our most vulnerable residents reliability, network connectivity and business continuity of service are key award factors. Similarly, cyber security is a key factor in awarding the contract.</p>
<p><b>Reason for Decision (if a report was produced to support the Decision, refer to or attach it):</b></p>	<p>Primarily the IT Managed Network Services contract <u>represents value-for-money</u> in comparison with other listed GCloud13 Lot 1 framework contractors' published prices.</p> <p>The Council's sheltered accommodation premises housing some of our most vulnerable residents reliability, network connectivity and business continuity of service are key considered factors.</p> <p>Additionally;</p> <ol style="list-style-type: none"> <li>1) <b>Value-add Services:</b> Intergence are a trusted technology support partner and their proven technical specialist expertise and capabilities, their business agility and support capabilities will be utilised to modernise the supporting the Council's sheltered accommodation premises network infrastructure.</li> <li>2) <b>Cybersecurity and Information Governance.</b> Intergence hold government level Security Clearance (SC) at Project, Design and Support Levels (Security Clearance conforms to BS7858). The company also has the following Security Governance and Risk Certifications: ISO:27001, ISO:9001, Cyber Essentials.</li> </ol>

	<p>3) <b>Partner ethos.</b> Their willingness to work alongside council IT resources sharing knowledge/ information and assisting the development of new skill sets.</p> <p>4) <b>Business Continuity.</b> Minimising service disruption by enabling TDC staff to make major structural changes without the dependency of using an additional (and untried) external agency.</p> <p>5) <b>Framework agreement procurement</b> in accordance with our procurement rules of procedure.</p>								
<p><b>Highlight any associated risks/finance/legal/equality considerations:</b></p>	<p>The procurement route is through the UK G-Cloud13 framework (Lot 1 (RM1557.13) is in accordance with the Council's Budget and Policy framework.</p> <p>From an equality perspective all of the council's IT supportive services will continue to be offered in an accessible manner.</p>								
<p><b>Details of any Alternative Options Considered and rejected (together with reasons):</b></p>	<p>1) Doing nothing is not an option. This would leave the Council operating the sheltered accommodation premises with a rapidly aging network solution with ever increasing business continuity issues.</p> <p>Similarly, with BT giving notice of ceasing PSTN services, this would lead to operational failures unless the supporting network is not evolved over the coming months.</p> <p>2) Use an alternative provider. Intergence has a proven track record and existing positive relationship with TDC, complies with required cyber regulations, and can be procured through the GCloud13 framework system.</p>								
<p><b>Details of any declarations of interest (by Portfolio Holder/Committee Chairman who was consulted by the officer, which related to the decision)</b></p> <p><b>If relevant, a note of the dispensation granted by the Monitoring Officer:</b></p>	<p>N/A</p>								
<p><b>Reason Decision, or supporting Report, is not published:</b></p> <p><i>Tick one or more of the specific exemptions, <b>and</b> Give more information in the final box with regards to why the</i></p>	<table border="1"> <tr> <td data-bbox="576 1738 635 1809">√</td> <td data-bbox="635 1738 1350 1809">Not applicable – Decision [and report] to be published</td> </tr> <tr> <td colspan="2" data-bbox="576 1809 1350 1883" style="text-align: center;"><b>If Report is not to be published – tick one of the following boxes:</b></td> </tr> <tr> <td data-bbox="576 1883 635 1957"></td> <td data-bbox="635 1883 1350 1957">N/A</td> </tr> <tr> <td data-bbox="576 1957 635 2027"></td> <td data-bbox="635 1957 1350 2027"></td> </tr> </table>	√	Not applicable – Decision [and report] to be published	<b>If Report is not to be published – tick one of the following boxes:</b>			N/A		
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<b>If Report is not to be published – tick one of the following boxes:</b>									
	N/A								

<i>exemption applies and outweighs the public interest test (which is in favour of disclosure).</i>		

**Officers**

Signed: *Matthew Wicks*

Matthew Wicks

Title: Senior Housing Services Manager



John Higgins

Title: Head of Digital & Assurance Services

**In consultation with:**

Cllr. Andy Baker

Title: Cabinet Member for Housing & Planning

**Dated: 21 October 2024**