

**Appendix A**  
**Careline comparison with other suppliers**

| <b>TDC Careline</b>   | one off charge | monthly       |
|---|----------------|---------------|
| Installation  | £36.00         | not available |
| monitoring and Response (includes digital unit, pendant and sim card) | not available  | £30.55        |
| Monitoring only   | not available  | £22.95        |
| Smoke Detector  | not available  | £1.53         |
| <b>TSA accredited</b>   |                |               |

| <b>Taking Care Partners</b>  | one off payment | monthly       |
|------------------------------|-----------------|---------------|
| Installation                 | £40.00          | N/A           |
| monitoring with falls device | not available   | £21.99        |
| Monitoring only              | not available   | £15.39        |
| Smoke Detector               | not available   | not available |
| <b>TSA accredited</b>        |                 |               |

| <b>Colchester BC - T/A Amphora Health care</b> | one off charge | monthly       |
|--|----------------|---------------|
| installation                                   | fee not known  | fee not known |
| Lifting and response                           | not available  | £33.16        |
| monitoring only                                | not available  | not available |
| Smoke Detector                                 | not available  | not available |
| <b>TSA accredited</b>                          |                |               |

| <b>Telecare 24</b>      | one off payment | monthly       |
|-------------------------|-----------------|---------------|
| Installation fee        | £39.00          | not available |
| Monitoring with pendant | not available   | £32.00        |
| Monitoring only         | not available   | £13.99        |
| Smoke Detector          | £44.00          | N/A           |
| <b>TSA accredited</b>   |                 |               |

| <b>Provide - ECC Carecall</b> | one off charge | monthly       |
|-------------------------------|----------------|---------------|
| installation                  | not available  | not available |
| Lifting and response          | not available  | £30.33        |
| monitoring only               | not available  | not available |
| Smoke Detector                | not available  | not available |
| <b>TSA accredited</b>         |                |               |

| <b>Age concern</b>             | one of payment | monthly       |
|--------------------------------|----------------|---------------|
| Installation                   | £70.00         | not available |
| Monitoring with falls anywhere | not available  | £32.39        |
| Monitoring only                | not available  | £17.70        |
| Smoke Detector                 | £51.00         | not available |
| <b>TSA accredited</b>          |                |               |

| <b>Careline 365 - Norwich</b> | pay annually  | monthly       | one off fee   |
|-------------------------------|---------------|---------------|---------------|
| Installation                  | not available | not available | £45.00        |
| monitoring with falls device  | £299.88       | £24.99        | not available |
| Monitoring only               | not available | not available | not available |
| Smoke Detector                | £51.00        | not available | not available |
| <b>not TSA accredited</b>     |               |               |               |

| <b>Life Connect 24</b>       | pay annually  | monthly       | one off fee   |
|------------------------------|---------------|---------------|---------------|
| Installation fee             | not available | not available | £45.00        |
| monitoring with falls device | £332.99       | £32.00        | not available |
| Monitoring only              | £320.00       | £26.00        | not available |
| Smoke Detector               | £50.00        | not available | not available |
| <b>TSA accredited</b>        |               |               |               |

| <b>Colchester Helpline</b>        | one off payment | monthly       |
|-----------------------------------|-----------------|---------------|
| Installation                      | free            | N/A           |
| monitoring and response (pendant) | not available   | £33.16        |
| Monitoring only                   | not available   | not available |
| Smoke Detector                    | not available   | not available |
| <b>not TSA accredited</b>         |                 |               |

| <b>Careium</b>                    | one off payment | monthly       | Annual payment |
|-----------------------------------|-----------------|---------------|----------------|
| Installation                      | £50.00          | not available | not available  |
| monitoring and response (pendant) | not available   | £30.00        | not available  |
| Monitoring only                   | not available   | £20.00        | not available  |
| Smoke Detector                    | not available   | not available | £30.00         |
| <b>TSA accredited</b>             |                 |               |                |

NB This information is not exhaustive , as there maybe other national providers.

For the purposes of this report, this information is based on nearby companies and cost comparisons