

2017/2018 Work Programme**SERVICE DEVELOPMENT AND DELIVERY COMMITTEE**

<i>Meeting Date</i>	<i>Topic</i>
31 May 2017	<ul style="list-style-type: none">◆ Procedures for checking water quality at TDC leisure facilities◆ Update on Careline Services provided by Barnes House
17 July 2017	<ul style="list-style-type: none">◆ Honeycroft and Spendells Review
9 October 2017	<ul style="list-style-type: none">◆ Review of Sea and Beach Festival 2017◆ Review of Clacton Air Show 2017
23 November 2017	<ul style="list-style-type: none">◆ Demonstration of Council's new IT systems eg Microsoft Skype for business
15 January 2018	<ul style="list-style-type: none">◆ Review of Licensing Service following restructure of fees and charges
26 February 2018	<ul style="list-style-type: none">◆ Review of Customer Service Delivery
4 April 2018	<ul style="list-style-type: none">◆ Review of the Year 2017/18 and Work Programme 2018/19